

# TABLE LOCATOR SYSTEM

## Highlights:

- Suitable for Counter Ordering with Serving of Food
- Faster Food Delivery
- Improve Productivity
- Measure Service Level Analytics
- Products are certified by **SIRIM**

## COUNTER ORDER + SERVING OF FOOD

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An advanced wireless table location technology to speed up food delivery. **QCHANNELS Table Locator System** help casual restaurants to deliver food faster, enhance productivity and perform service level analytics.

## EASY AS 1, 2, 3

### 1. COUNTER

Guest receives a locator at the counter

### 2. TABLE

Guest places the locator on the table

### 3. KITCHEN

Food runner refers to the display for guest's table number, delivers the food and retrieves the locator

The image shows a tablet displaying the 'Table Locator System' interface. The interface has a header with the title and a date/time stamp 'FRI, 11th April 2016, 02:31 PM'. Below the header is a 'WAITING' status bar with color-coded indicators for different wait times: > 5 mins (yellow), > 15mins (green), > 20 mins (purple), > 25 mins (orange), and > 30 mins (red). The main display is a grid of 10 table slots, each with a locator ID (L1-L10), a table number (T), and a serving time. The slots are color-coded: L1 (grey), L2 (yellow), L3 (grey), L4 (green), L5 (blue), L6 (grey), L7 (red), L8 (purple), L9 (orange), and L10 (blue). Red arrows point from the L5 slot on the screen to the physical locator device, which is a circular white device with a red QCHANNELS logo and the text 'Table Locator' and 'L5'.

| Locator ID | Table Number | Serving Time |
|------------|--------------|--------------|
| L1         | T            | 00:00        |
| L2         | T 01         | 03:24        |
| L3         | T            | 00:00        |
| L4         | T 50         | 15:28        |
| L5         | T 32         | 06:27        |
| L6         | T            | 00:00        |
| L7         | T 28         | 32:17        |
| L8         | T 11         | 22:48        |
| L9         | T 46         | 27:5         |
| L10        | T 38         | 0            |

Locator      Table Number      Serving Time

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## Operation

**QCHANNELS Table Locator System** consists of one gateway and display with RFID tags and many hand held locators. Cashier issues the guest with a locator. Guest places the device on his table, the device will read the RFID tag on the table and sends the table number to the kitchen display. When food is ready, food runner identifies guest's location via display and serves the food to the respective table.

## Features:

- Advanced location technology
- Real time monitoring of order's waiting time and receive SMS or email alerts for 'delayed' orders
- Pager is also a transmitter - page for guests to collect takeaway orders
- Up to 300m coverage, perfect for large restaurant
- User friendly interface
- New pager design - slim and compact with rubber rim to protect against drop shock
- Service level reports and analytics

## Advantages:

- Improve productivity
- Make food runner more efficient
- No more circling the floor to look for the guests
- Serve food faster
- Turn tables faster

## Application:

- Fast Casual Restaurant, Cafe and Coffee House

## Installation:

- First, attach the RFID table tags to the tables. Next, position the display (tablet/PC) with the gateway near to kitchen and place the locators on the charger base next to cashier.



Tablet/PC



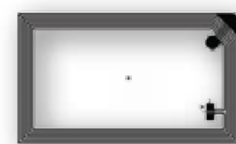
Table Locator Pager



Gateway



Charging Base



RFID Table Tag