

TABLE CALL PAGING SYSTEM

Highlights:

- Suitable for Table Service Operations
- Improve Service Response and Service Level
- Staff Can Oversee More Tables
- Ideal For Meeting Rooms and Alfresco Tables
- Products are certified by **SIRIM**

TABLE SERVICE

Email: info@QChannels.com

QCHANNELS Table Call Paging System was designed to help guests to contact the waiter direct from their table. No more hand wavering.

Guests can now push a button on the table unit to contact the waiter. A message will be transmitted to the waiter's pager, informing him the specific table and type of service requested.



TABLE CALL PAGING SYSTEM

TABLE SERVICE

Email: info@QChannels.com

Operation & Installation:

QCHANNELS Table Call Paging System consists of **Table Call** to be placed at each table, **Pagers** to be held by service staff and option of a Central Display Tablet to be placed at the counter.

Customer presses the button on the **Table Call** to contact the waiter. Waiter's pager will beep, light and vibrate showing the table number and the type of services requested. Operator can also opt to replace the Pagers with the newly developed Table Call Receiver App (iOS / Android).

Also, the Operator can also incorporate a Central Display Tablet to show detailed information of the call i.e. time, repetition. Key appointment holders can receive SMS or email alerts for unattended calls that is taking longer than usual, to quickly perform customer recovery.

Advantages:

- ◀ Compact & Light Table Call (Water Resistance or Waterproof models are available)
- ◀ Improve productivity and service standard
- ◀ Service staff can perform other duties and are readily alerted when customer requires assistance
- ◀ Empower service staff to oversee a larger area (i.e. out of sight tables)
- ◀ Service level reports and analytics to apprise service staff and measure service standards

Application

- ◀ Cafe, Restaurants, Poolside, Alfresco Tables and Meeting Rooms.

SIJIL PEMATUHAN
Certificate of Conformity

KOD SYARIKAT : Q00057
Company Code (SQASTA/15/0718)

NO. SIRI : E 045638
Serial No.

NAMA SYARIKAT
Company Name : Q CHANNELS SDN. BHD. (1112243-M)

ALAMAT
Address : B-5-8 PLAZA MONT KIARA MONT KIARA 50480
WILAYAH PERSEKUTUAN

NO. KELULUSAN
Approval No. : RBAB/26F/0415/S(15-0718)

KATEGORI ALAT
Device Category : SHORT RANGE COMMUNICATION DEVICE (SRC)

PIAWAIAN
Standards : MCMC MTSFB TC T007:2014

JENAMA
Brand : QCHANNELS

MODEL
Model : LTK-2000T [Frequency: 433.92 MHz]

TARIKH KELULUSAN
Approval Date : 21 April 2015

TARIKH LUPUT
Expiry Date : 25 May 2021

TARIKH DIKELUARKAN
Issuance Date : 26 May 2016

Note :
Certification of communications product means that the product has met the requirements of the above noted standards.
The certification of the communications product does not in itself confer a right on the certificate holder to operate the communications product.

SIRIM QAS International Sdn. Bhd.
(Company No. 410334-X)
Khalidah HJ. Mustafa
Pengarah Urusan
Managing Director
SIRIM QAS International Sdn. Bhd.

Specifications:

Table Call (Transmitter)

- ◀ Frequency: 433.92MHz
- ◀ FM Modulation
- ◀ Output Power: 1mW
- ◀ Dimension (mm): W40 X D63 X H14
- ◀ Weight(g): 30
- ◀ Replaceable Battery
- ◀ Water Resistance or Waterproof
- ◀ FCC Compliant: This device complies with FCC Rules, FCC ID: QBTCLK-2000T



Pager (Receiver)

- ◀ POCSAG Code
- ◀ UHF Technology
- ◀ Alert Type - Vibrate, Light & Beep with Message Display
- ◀ Store up to 20 messages
- ◀ Dimension(mm): W56 X D94 X H17
- ◀ Weight(g): 62
- ◀ Rechargeable Battery
- ◀ FCC Compliant: This device complies with FCC Rules, FCC ID: QBT-LT2009A



Pager Charger

- ◀ 6 slots and 12 slots are available

